IMRP Year to Date Summary Report January 6, 2014

| Maximus Year to Date, (January 6, 2014) | Year to Date Total |
|--|-----------------------|
| MAXIMUS | |
| Ready for Detailed Review | 224,037 |
| Review in Progress | 8,942 |
| TOTAL | 232,979 |

| Maximus Recommendations to State, Year to Date (January 6, 2014) | Year to Date Total |
|---|-----------------------|
| REVIEWS COMPLETED by Maximus | |
| Recommend to Continue | 228,062 |
| Recommend to Change | 60,145 |
| Recommend to Cancel | 249,517 |
| TOTAL | 537,724 |

| State Actions, Year to Date (January 6, 2014) | Year to Date Total | | | |
|--|-----------------------|--------------------------------|----------|----------|
| RECOMMENDATIONS RECEIVED | | | | |
| Determinations Needed | 199,177 | | | |
| In Progress* | 1,179 | | | |
| SUB TOTAL | 200,356 | | | |
| | | State Action by Recommendation | | |
| DETERMINATIONS COMPLETED | | % Continue | % Change | % Cancel |
| Determination - Continue | 152,778 | 84% | 9% | 6% |
| Determination - Change | 44,669 | 37% | 53% | 11% |
| Determination - Cancel | 139,366 | 22% | 8% | 70% |
| SUB TOTAL | 336,813 | | | |
| STATE TOTAL** | 537,169 | | | |

| Schedule Targets for State Decisions* | Total State Determinations | |
|---------------------------------------|----------------------------|--|
| Week of January 6th | 12,000 | |

^{*}The weekly summary report shows 199K cases "needing review". But caseworkers have 20 business days (four weeks) to review cases. Among other things, this time is needed to give clients a chance to get in paper work to avoid unnecessary churning. Thus, the actual backlog is somewhat smaller. During most of the summer, the State was keeping current with recommendations, but with the conversion to the new eligibility system, including the need to reallocate some

^{**} Small differences between Maximus recommendations sent and State totals will continue to persist despite updates to case management system. This is primarily due to clients visiting local offices before the determination can be completed electronically, as well as quality control measures built in to IMRP process that cause some cases to get slowed in transmission to the State.

IMRP Weekly Summary Report January 6, 2014

| IMRP Weekly Summary, Maximus Recommendation to State (Week of December 30-January 4th) | TOTAL |
|--|-------|
| Recommend to Continue | 4,642 |
| Recommend to Change | 493 |
| Recommend to Cancel | 135 |
| TOTAL FOR THE WEEK | 5,270 |

| IMRP Weekly Summary, State Actions (Week of December 30-January 4th) | TOTAL | | | |
|---|-------|---------------------------------------|----------|----------|
| RECOMMENDATIONS RECEIVED* | 5,270 | | | |
| | | Weekly State Action by Recommendation | | |
| CASES DETERMINED** | | % Continue | % Change | % Cancel |
| Determination to Continue | 2,075 | 77% | 12% | 11% |
| Determination to Change | 609 | 30% | 43% | 28% |
| Determination to Cancel*** | 1,993 | 29% | 8% | 63% |
| TOTAL FOR THE WEEK | 4,677 | | | |

State Determinations Scheduled for Week of December 30th: 6,000

^{*}This number will generally be very close to the number completed by Maximus but may differ because of delays in transmission.

^{**}Cases determined by State are not necessarily the same as worked by Maximus in the same week; most of them had been worked by Maximus a few weeks previous.

^{***} Proportion of "cancel" cases has increased substantially because, given backlog, caseworkers are prioritizing "Cancel" and "Change" recommendations.